

Future-Proof Your Nonprofit TRENDS YOU CAN'T IGNORE IN 2025



A Little about Miller Kaplan

We are a full-service accounting firm offering audit, tax, business management, industry metrics, information security, licensing and royalties, and consulting services.



250+ TEAM MEMBERS



80+ YEARS OF SERVICE

15+ INDUSTRIES SERVED



U.S. CPA FIRM

LOCATIONS



LOS ANGELES

3900 W. Alameda Avenue Burbank, CA 91505 818.769.2010



SAN FRANCISCO

595 Market Street, Suite 920 San Francisco, CA 94105 415.956.3900



SEATTLE

2101 Fourth Avenue, Suite 1830 Seattle, WA 98121 206.596.3930



SUN VALLEY

314 South River Street, Suite 205Hailey, ID 83333208.788.1183



DENVER

3700 E. Alameda Avenue, Suite 350Denver, CO 80209208.788.1183



DALLAS

13155 Noel Road, Suite 900 Dallas, TX 75240

Challenges, Solutions, and Trends





Financing and Fundraising Trends





How to turn challenges into opportunities



Our Roadmap

Challenges nonprofits face now

Practical, real-world solutions

Emerging trends in funding

Inspiration for action

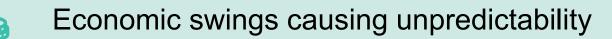
The Funding Landscape Today



Revenue down ~4% for nonprofits



Tight budgets, thin reserves





Growing competition for donor dollars

Source: NetSuite 2024

Major Funding Challenges

Donor fatigue and disengagement

Competition among nonprofits

Impact of economic uncertainty

Low donor retention rates

Source: NetSuite 2024, WildApricot 2024



Overcoming Donor Fatigue

Thank	Thank donors genuinely and often
Highlight	Highlight real impact stories
Reduce	Reduce frequent asks
Host	Host donor appreciation events



Standing Out from the Competition



Sharpen and simplify your mission



Tell a differentiated story



Expand fundraising methods



Strengthen relationships with loyal donors

MILLER	Navig	gating Economic Uncertainty
	Prioritize	Prioritize donor retention
	Build	Build financial reserves
	Stay	Stay flexible with funding plans
	Budget	Budget for downturn scenarios



Diversifying Your Income



Pursue grants and corporate sponsorships



Launch earned income initiatives



Embrace online and peer fundraising



Reduce reliance on single revenue sources



Donor Behavior Is Changing

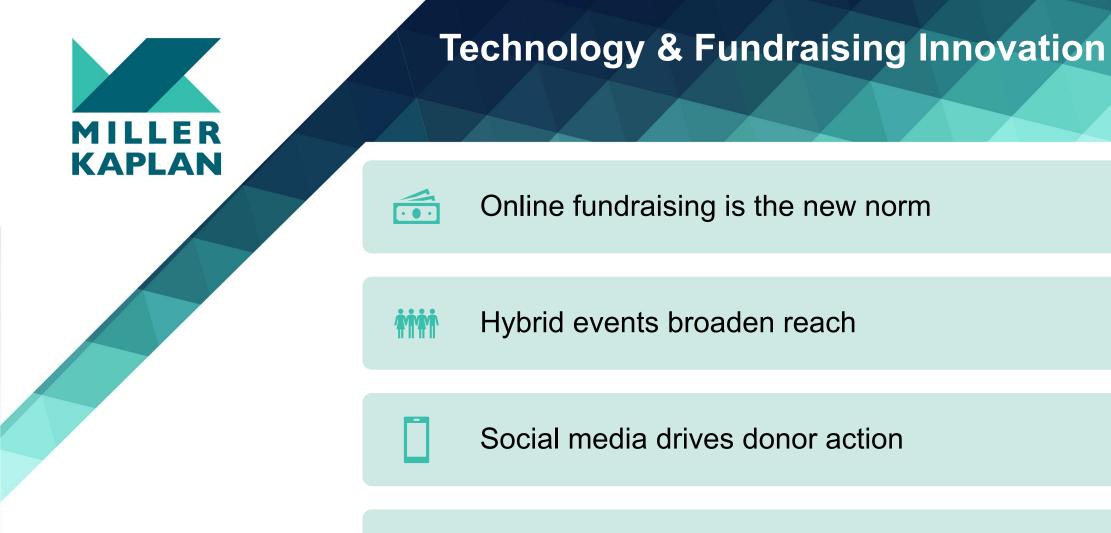
Younger donors want personal impact

Values-driven giving is rising

Transparency matters more than ever

Engagement beats guilt-based asks

Source: WildApricot 2024







New Funding Models

Foundation giving is increasing

Individual giving expected to rebound

Subscription and peer giving are rising

New earned revenue models emerging



Conclusion – Turning Challenges Into Opportunities

Funding challenges are real

Innovation and adaptation are key



Take one action item forward



Nonprofits can thrive in this climate



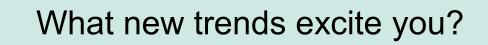


What resonated with you?



?

What solutions have you tried?





Technology Trends



Technology Challenges & Solutions for Nonprofits



Modernizing Operations on a Tight Budget



Companion to 'Funding Challenges' – focusing now on tech



Why Technology Matters Now



Tech underpins daily nonprofit operations



Can boost efficiency and mission impact

Many nonprofits
lag in tech
adoption

Key Technology Challenges for Nonprofits

Outdated systems (old software/hardware)

Data silos (systems not integrated)

Cybersecurity risks (growing threats)

Limited IT resources & training



Challenge – Outdated Systems & Tight Budgets

Reliance on aging software/hardware

Patchwork solutions (spreadsheets, legacy apps)

Limited budget for upgrades or IT staff

Results in inefficiency & errors

Modernizing on a Budget (Solutions)



Leverage cloud tools (nonprofit discounts)



Use free/low-cost software & donated tech



Incremental upgrades – prioritize high-impact areas



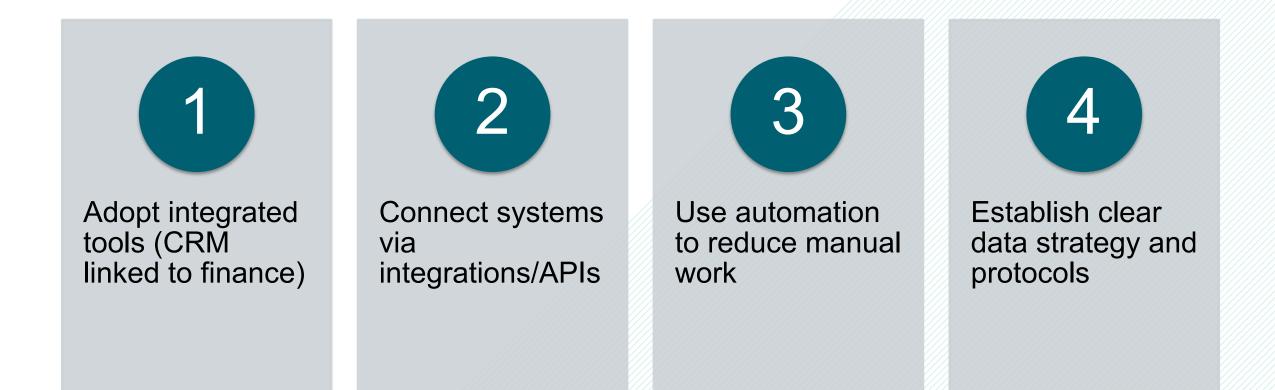
Invest in staff training to maximize tech

Challenge – Data Silos & Lack of Integration



Source: NetSuite 2024

Solution – Unifying Data and Systems





Challenge – Growing Cybersecurity Threats

Nonprofits increasingly targeted by cyber attacks

Limited cybersecurity infrastructure in place



Sensitive donor/client data at risk



Breaches cause financial and reputational damage

Solution – Strengthening Cyber Defenses

Basic protections: antivirus, firewalls, updates

Enable multi-factor authentication (MFA)

Train staff to spot phishing

Maintain backups and an incident response plan

Source: WildApricot 2024



Emerging Trend – AI and Automation



AI for routine tasks (draft emails, FAQs)



Chatbots improving donor/client support



Automation to handle repetitive workflows



Early adopters see efficiency gains and savings

Emerging Trend – Data-Driven Decisions & CRM Improvements

Bigger focus on outcomes and impact metrics

CRMs and dashboards personalize outreach

Integrating data for predictive insights

Data informing strategy



Conclusion – Embrace Tech as a Mission Enabler



Even small upgrades yield big benefits



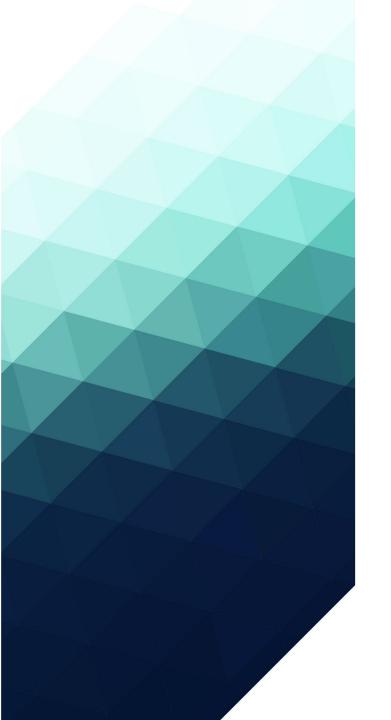
Start with highimpact areas



Use nonprofit discounts, volunteers, peers



Foster a culture open to tech and learning



Human Resource Trends





Building a Strong Team in Today's Market

Nonprofits face unprecedented staffing challenges Nearly 75% report vacancies – a workforce crisis

High turnover and labor shortages threaten programs



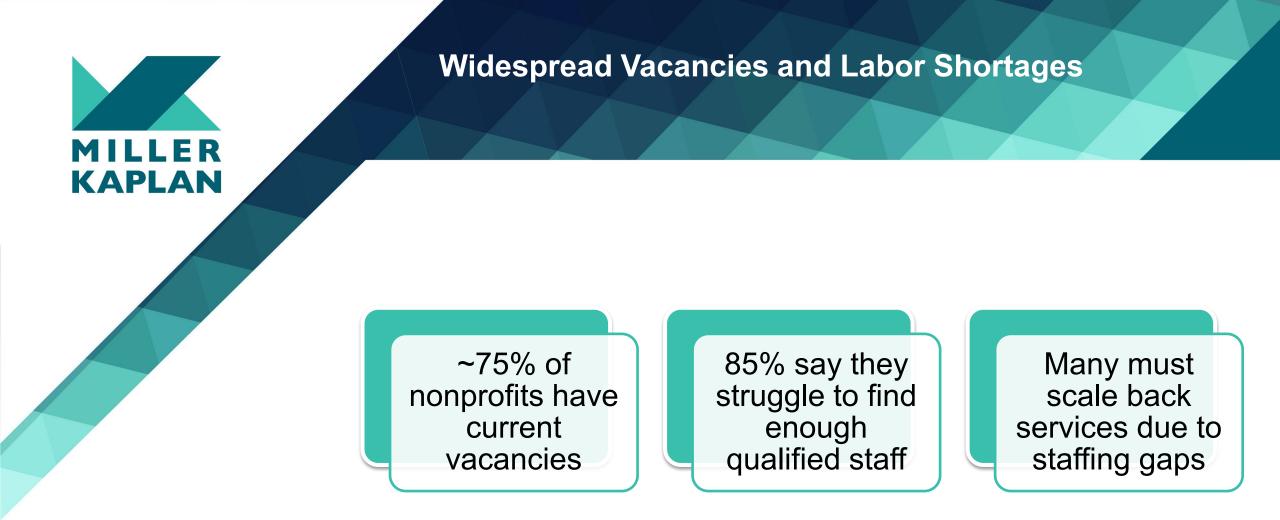
Nonprofit Workforce Snapshot – Trends and Stats

12.8M nonprofit employees (~10% of private workforce)

18.6% growth 2007–2017; COVID-19 halted momentum

2022: Still 1.4% below prepandemic employment









75% of nonprofit leaders may leave within 5–10 years



73% lack a succession plan

Challenge – Leadership Succession Gaps



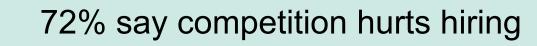
Risk of brain drain without ready successors



Challenge – Salary Competition and Compression



Nonprofit workers earn ~\$3.36/hour less than for-profit





Inflation eroded nonprofit pay further

Challenge – Burnout and Workload Stress

50% report burnout driving turnover

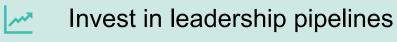
Vacancies increase workloads for remaining staff

Vicious cycle: overwork \rightarrow burnout \rightarrow resignations



How Can Nonprofits Combat the Labor Shortage?

Rethink compensation and benefits



Embrace flexibility

Innovate recruiting

min Prioritize DEI and inclusive culture

Solution – Compensation and Benefits Re-Design



Benchmark salaries; address pay equity

Enhance benefits: health, retirement, mental health

2

Use creative incentives: bonuses, stipends

Source: Nonprofit Quarterly 2023; Nonprofit HR 2024



Solution – Develop Internal Talent and Leadership

Succession planning for key roles

Clear career pathways



Invest in professional development





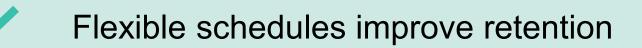
Solution – Embrace Remote Work and Flexibility



57%+ nonprofits offer remote/hybrid options



Remote roles expand candidate pools



Source: Nonprofit Quarterly 2023; United Way Gen Z Survey 2022

MILLERKAPLAN.COM



Emerging Trend – DEI in Talent Strategy

Only 38% of nonprofits reflect community diversity

64% struggle attracting diverse candidates

DEI focus attracts Gen Z and retains staff

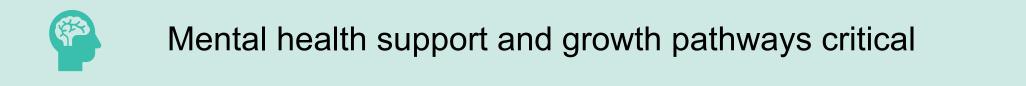
Emerging Trend – Engaging the Gen Z Workforce



Gen Z = 27% of workforce by 2025



Mission-driven but demand work-life balance



Source: Floowi Talent; United Way Gen Z Survey 2022



Conclusion – Building a Resilient Nonprofit Workforce



Talent is mission-critical



Invest in people and culture

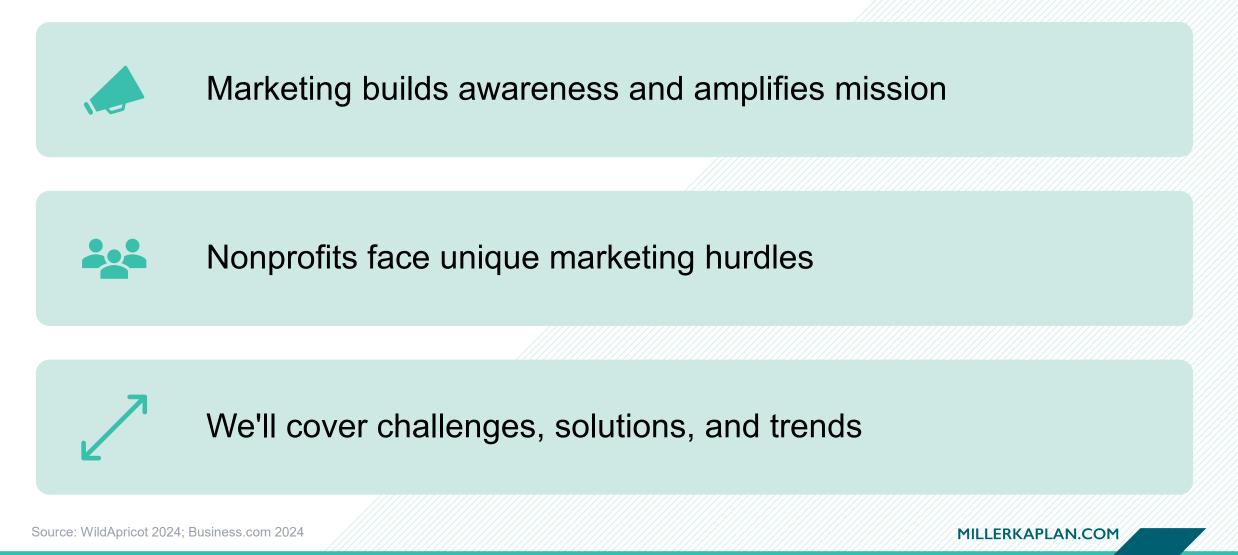


Be proactive to future-proof your organization

Marketing Trends

MILLERKAPLAN.COM

The Power of Marketing





Marketing Challenges for Nonprofits

Limited budgets and small teams

No clear strategy dilutes messaging

Outdated tactics miss younger audiences

Crowded digital space demands creativity

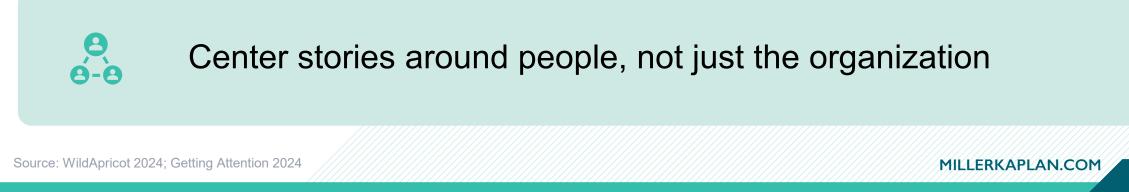
	Strategic Focus & Branding	
	Define and focus on	Define and focus on your core audience
	Clarify	Clarify a compelling mission message
	Maintain	Maintain consistent brand voice and visuals

Storytelling & Content Marketing





Use varied content formats (blogs, videos, graphics)





Digital Engagement & Social Media



Focus on key channels (email + 1 social platform)



Engage actively—don't be a ghost



Leverage supporter-created content (UGC)



Partnerships & Outreach

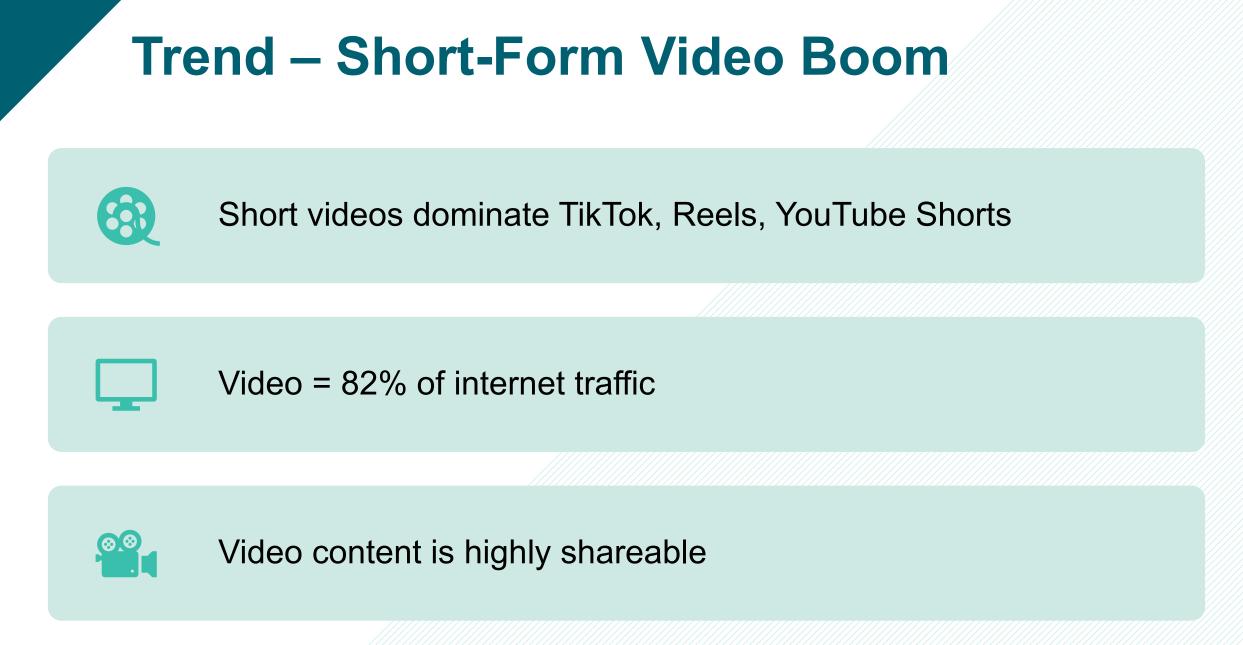




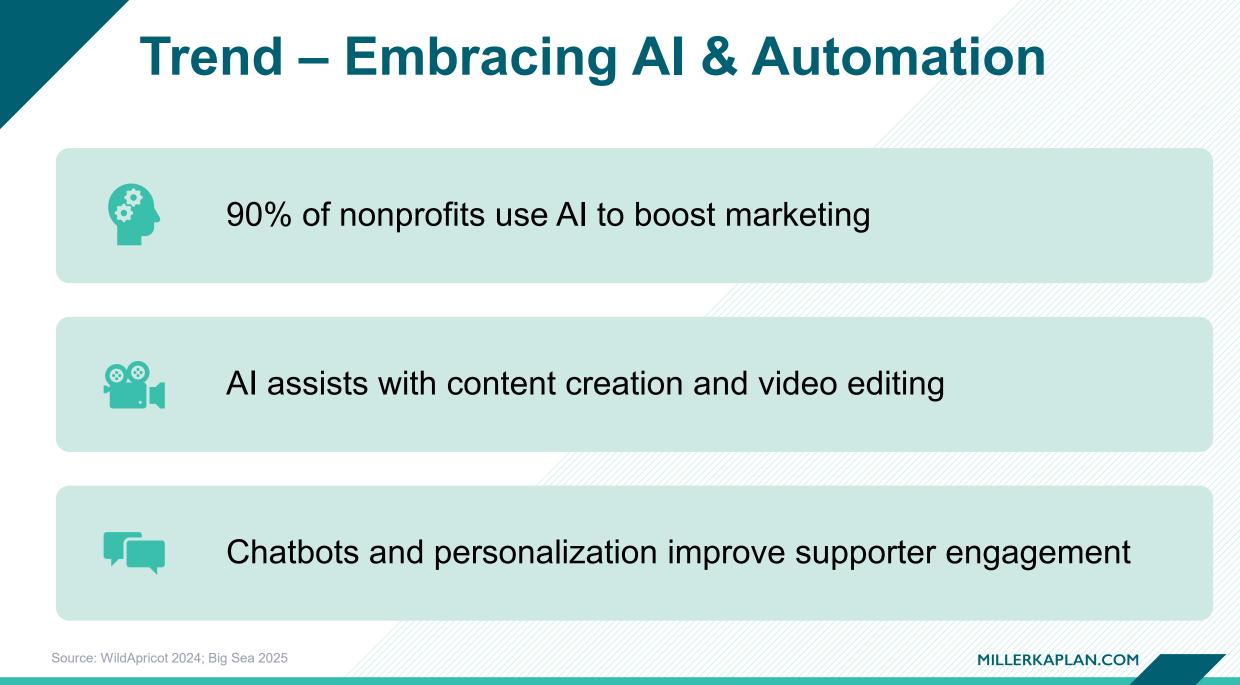
COLLABORATE WITH LOCAL NONPROFITS AND COMMUNITY GROUPS PARTNER WITH INFLUENCERS AND ADVOCATES

USE FREE RESOURCES LIKE GOOGLE AD GRANTS

Source: Montana Nonprofit Association 2025; Taproot Foundation 2023



Source: iMission Institute 2023; Big Sea 2025





Trend – Community-Centered Marketing

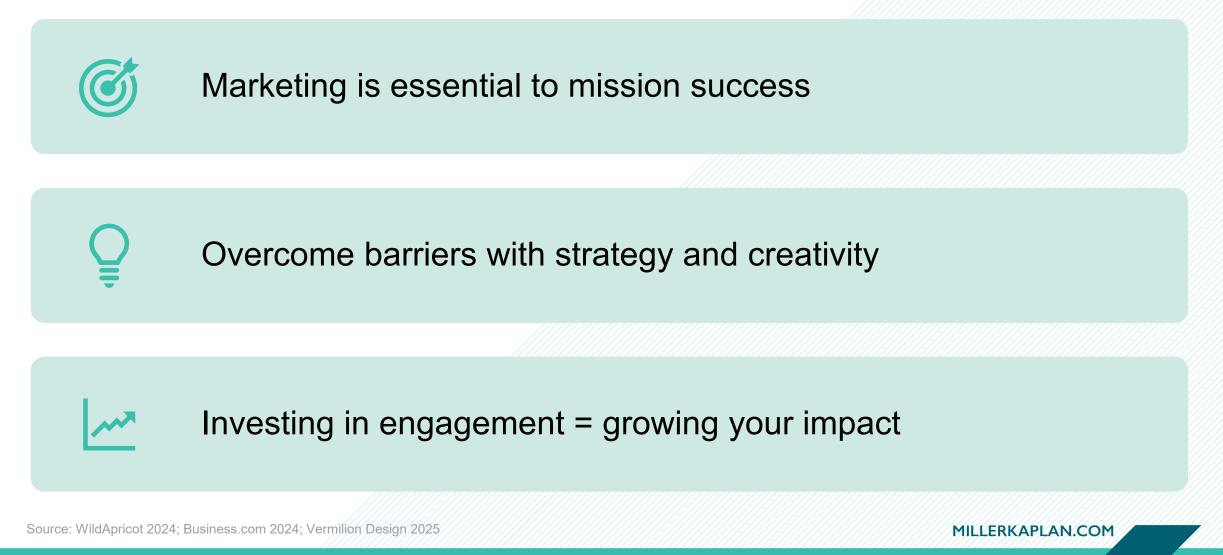
Transparency and authenticity drive trust

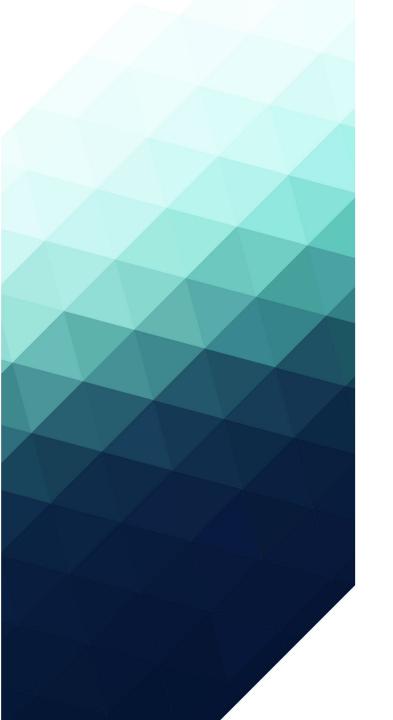
Feature supporter/beneficiary-generated content

Collaborate with your community to cocreate brand stories

Source: Big Sea 2025; Getting Attention 2024



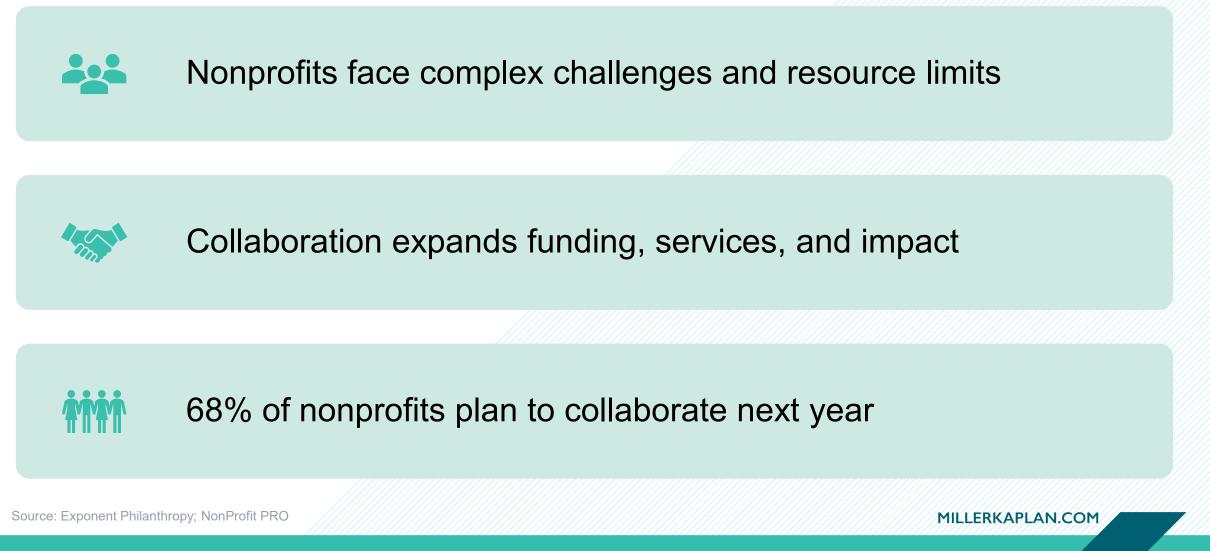




Collaboration Trends



Why Collaboration Matters Now







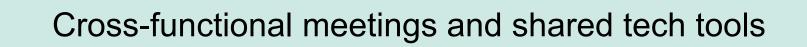
Fostering Internal Collaboration



Align around shared mission and goals



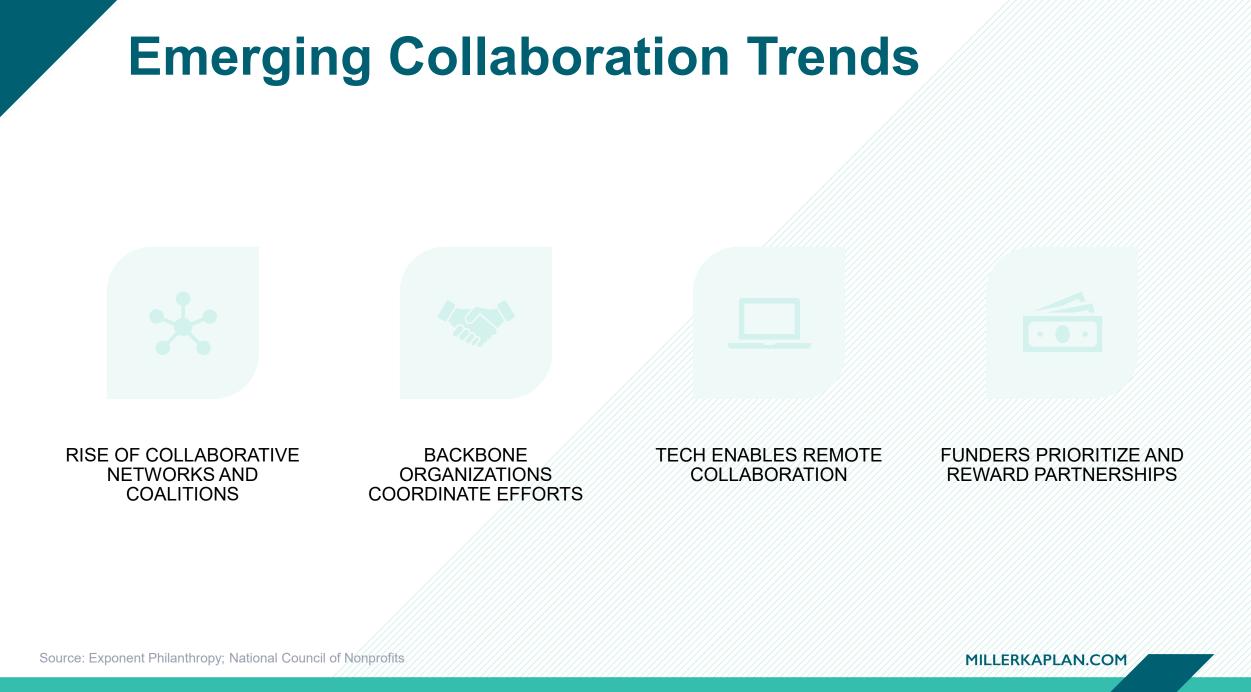
Leadership models and rewards collaboration



Source: NonProfit PRO; Imagine Canada; StratusLIVE

Overcoming External Collaboration Challenges





The Collaboration Imperative



Collaboration is hard but worth it



Practical steps create real impact



THANK YOU



Lucas LaChance, CPA,

llachance@millerkaplan.com 817.688.0531

